

ICTS Group – IT Manager

IT Manager - Operations, Business Systems & In-house systems

At ICTS, IT is not just a support function. It keeps workshops running, trailers moving, users connected, systems secure and business-critical applications alive.

ICTS is looking for a hands-on IT Manager who wants to take real ownership of that environment.

This is a role for someone who likes variety, responsibility and practical impact. One moment the focus may be on cybersecurity, access rights or endpoint management; the next on internal applications, reporting, integrations, business workflows or supporting colleagues who need quick and clear solutions.

The position is full-time and office-based, with a base in Gent or Zeebrugge, Belgium, and regular visits to Uithoorn, the Netherlands.

Job description:

- Take ownership of daily IT operations across the Group.
- Ensure smooth support for users, devices, workplace IT, access management, printers, network topics and infrastructure follow-up.
- Lead and develop the current IT support colleague.
- Work with external IT partners while keeping clear internal ownership.
- Manage and improve the full cybersecurity setup, including MFA, endpoint protection, access control, monitoring and incident follow-up.
- Keep business-critical software and hardware systems stable and reliable.
- Improve internal applications, reporting, integrations, data quality and workflows.
- Help build stronger in-house business systems instead of relying only on fragmented external tools.
- Translate practical needs from rental, services, workshops, finance and management into workable IT solutions.
- Use AI and automation tools in a smart, safe and controlled way.

Your profile

- Experience in IT operations within a practical business environment.
- Strong knowledge of workplace IT, user support, endpoint management, access rights and collaboration tools.
- Good understanding of cybersecurity, infrastructure, networking and supplier coordination.

- Able to understand and improve existing code, internal applications, databases, scripts or integrations.
- Familiar with SQL, reporting, data quality, APIs or business intelligence.
- Comfortable combining daily support topics with longer-term system improvements.
- Hands-on when needed, but able to delegate, coach and create structure.
- Calm under pressure and clear in communication with technical and non-technical colleagues.
- Strong English skills. Dutch is a plus, but not required.

Our offer:

- A broad IT leadership role with direct impact on daily operations.
- The chance to help shape the future IT landscape of ICTS Group.
- Close cooperation with group management and different business departments.
- Ownership of IT operations, cybersecurity, business systems and internal applications.
- Training and development opportunities.
- Salary based on experience, responsibility and fit.
- Laptop, smartphone and standard ICTS benefits package.
- Meal vouchers, eco vouchers, hospitalization insurance, year-end gift and company activities.
- Company car or car allowance, depending on profile and package.

<http://www.icts-group.eu>